



YENEPOYA

(DEEMED TO BE UNIVERSITY)

Recognized under Sec 3(A) of the UGC Act 1956

Accredited by NAAC with 'A' Grade

1.4.2 Feedback process of the Institution

Any other relevant information

Sl. No.	Content	Page. No.
1.	Online feedback collection on Yengage LMS	2
2.	Feedback from Community on Students	5
3.	Feedback from Patients	9

Screen shots of Feedback forms on YENGAGE Learning Management System

The screenshot displays the Yengage Online Learning Management System interface. At the top, the header includes 'Yengage Online' and user information 'AD'. Below the header, there are navigation menus for 'PERSONAL DESKTOP' and 'REPOSITORY'. The breadcrumb trail shows the path: 'Yengage > Yenepoya University > Yenepoya Medical College > Graduation (MBBS) > MBBS > Physiology MBBS > Feedback Forms'. The main section is titled 'Feedback Forms' with an 'Actions' button. Below this, there are tabs for 'Content', 'Info', 'Settings', 'Learning Progress', 'Export', and 'Permissions'. Under the 'Content' tab, there are options for 'View', 'Manage', and 'Sorting', along with an 'Add New Item' button. The 'CONTENT' section lists four feedback forms, each with a status of 'offline' and a dropdown menu:

- Feedback on Teachers - Form I (Status: offline)
- Feedback on Course Content - Form II (Status: offline)
- Feedback on overall Evaluation - Form III (To be filled by a 100% Regular student) (Status: offline)
- Exit Questionnaire for Graduating Students - Form IV (in the last week of classes, before the examination) (Status: offline)

ATTESTED

[Signature]
Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Deralakatte
Mangalore-575 018, Karnataka

	Feedback on Programme Evaluation -Form V (To be filled in only after final results are out) Status: offline	
	Feedback on Overall Rating of Programme -Form VI Status: offline	
	Feedback from Alumni- Form VII Status: offline	
	Feedback from Parents -Form VIII Status: offline	
	Feedback from Employers - Form IX Status: offline	

Yengate > Yenepoya University > Yenepoya Medical College > Graduation (MBBS) > MBBS I > Physiology / MBBS > Feedback Forms > NAAC Feedback Form

NAAC Feedback Form Actions

Content | Info | Settings | Learning Progress | Export | Permissions

View | Manage | Sorting Add New Item

CONTENT

	Teacher Feedback on Curriculum Dear faculty, Kindly give your feedback on the curriculum. Thank you Status: offline	
	Teacher Feedback on Curriculum (Form No: 2) Annual - 30 days before the Academic Council Meeting Status: offline	

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Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Deralakatte
Mangalore-575 018, Karnataka

ILIAS PERSONAL DESKTOP REPOSITORY

Yengaya » Yenepoya University » Yenepoya Medical College » Compulsory Rotatory Internship Training » 1.2017-2018 batch Interns » Feedbacks

Feedbacks

Assessment of interns opinions and needs

Content Info Settings Learning Progress Export Permissions

View Manage Sorting

Add New Item

CONTENT

- Feedback on Basic skills training programme**

Dear Interns, Congratulations on successfully completing the MBBS course and earning the title of DOCTOR. We from Medical.edu. You did not take part in this survey.
- Feedback on interns' Orientation Program**

Dear Interns, Congratulations on successfully completing the MBBS course and earning the title of DOCTOR. We from Medical.edu. You did not take part in this survey.
- Feedback on SKILL STATIONS**

Dear student, Kindly give feedback on the effectiveness of the skill stations from 1-5. Tick the checkbox and type the response. You did not take part in this survey.

- Internship Orientation sessions evaluation**

Dear Interns, Congratulations on successfully completing the MBBS course and earning the title of DOCTOR. We from Medical.edu. You did not take part in this survey.
- Rating of MBBS Programme**

Dear student, This questionnaire survey is intended to find out the experience of Graduating students towards MBBS Programme. You did not take part in this survey.
- Self perceived Confidence level of skills at the BEGINNING of internship**

Dear Interns, Congratulations on successfully completing the MBBS course and earning the title of DOCTOR. We from Medical.edu. You did not take part in this survey.

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[Handwritten Signature]

Dr. Gangadhara Somayya, S.
 Registrar
 Yenepoya (Deemed to be University)
 University Road, Derlakatte
 Mangalore- 575018, Karnataka

Yenepoya Nursing College

Community feedback on Student performance during home visit

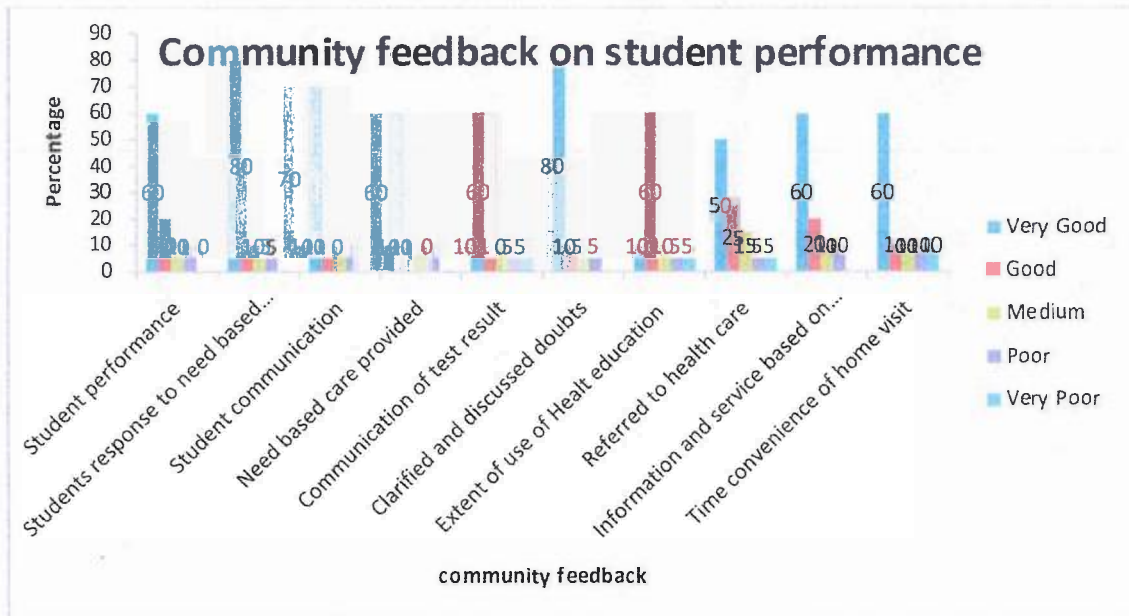
Batch: II B Sc Nursing

Year: 2019-20

PHC: Kotekar
Area: Kumpala

N=98

Community People Openion	Very Good	Good	Medium	Poor	Very Poor
Student performance	60	20	10	10	
Students response to need based care	80	10	5	5	
Student communication	70	10	10	10	
Need based care provided	60	10	10	10	
Communication of test result	10	60	10	5	5
Clarified and discussed doubts	80	10	5	5	
Extent of use of Healt education	10	60	10	5	5
Referred to health care	50	25	15	5	5
Information and service based on culture	60	20	10	10	
Time convenience of home visit	60	10	10	10	10



[Signature]
Subject Coordinator

ATTESTED
[Signature]
Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Derlakatte
Mangalore-575018, Karnataka

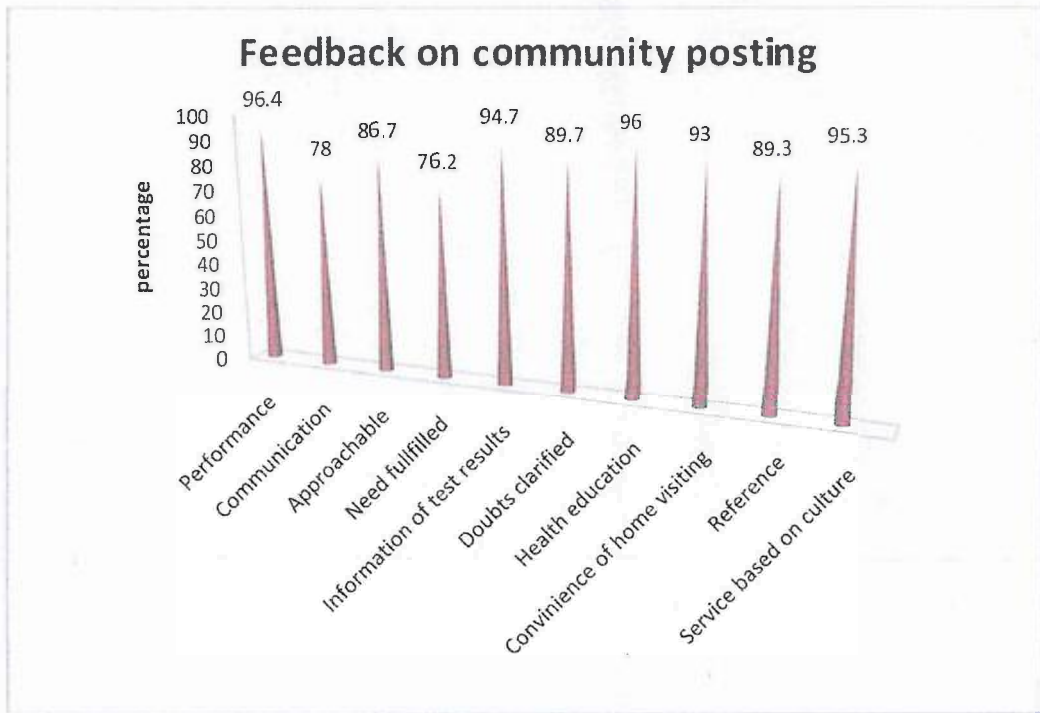
[Signature]
Head of the Department
Community Health Nursing
Yenepoya Nursing College
Mangalore

Yenepoya Nursing College

Department of Community Health Nursing

Feedback on Community posting from the community people

IV B.Sc Nursing 2019-20



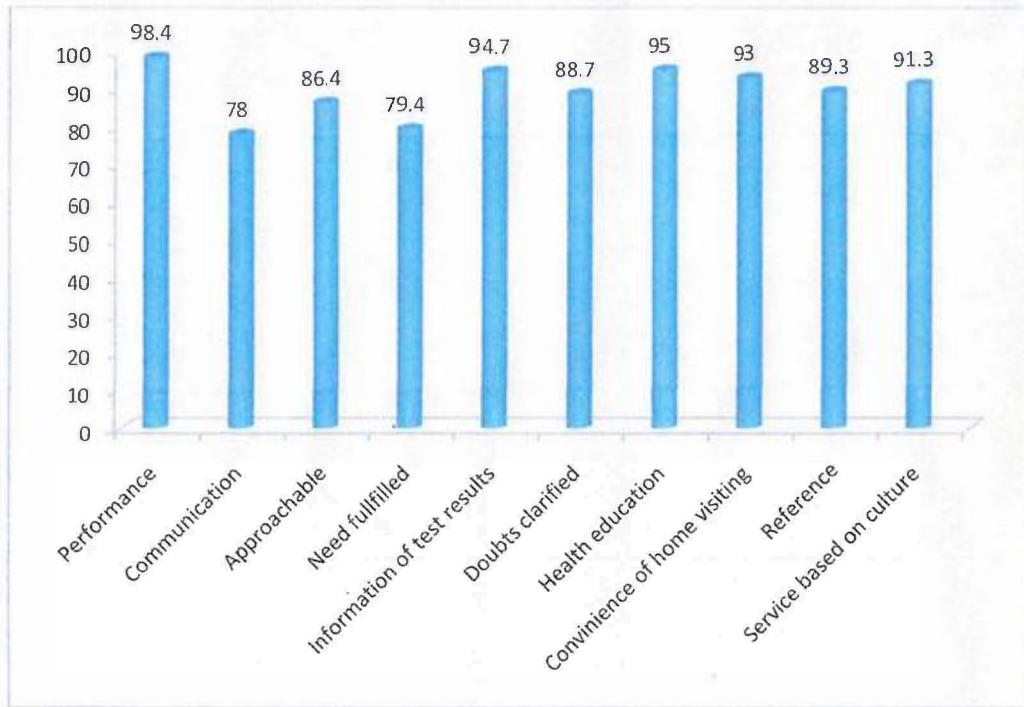
Subject In charge
14/3/2020

HOD
14/3/2020
Head of the Department
Community Health Nursing
Yenepoya Nursing College
Mangalore

ATTESTED

Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Derlakatte
Mangalore- 575 018, Karnataka

Yenepoya Nursing College
Department of Community Health Nursing
Feedback on Community posting from the community people
IV B.Sc Nursing 2018-19



shw
Subject In charge
10/3/2019

[Signature]
HOD
18/3/2019
Head of the Department
Community Health Nursing
Yenepoya Nursing College
Mangalore

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[Signature]

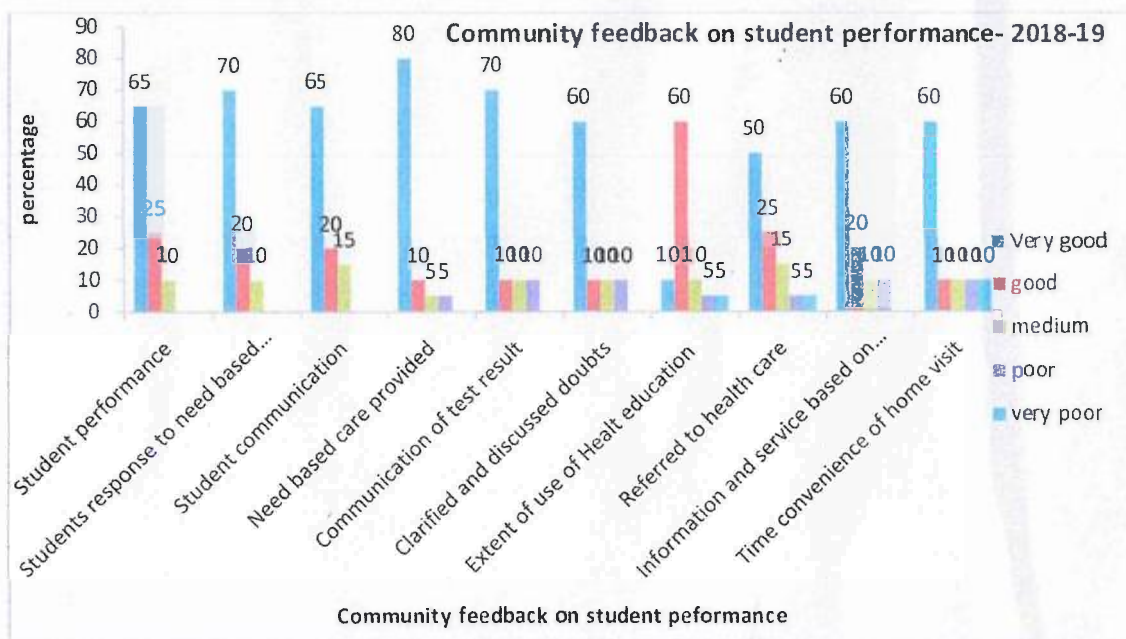
Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Deralakatte
Mangalore-575 018, Karnataka

Yenepoya Nursing College
Community feedback on Student performance during home visit
Batch: II B Sc Nursing
Year: 2018-19

PHC: Kotekar
 Area: Kumpala

N=99

Community People Openion	Very Good	Good	Medium	Poor	Very Poor
Student performance	65	25	10		
Students response to need based care	70	20	10		
Student communication	65	20	15		
Need based care provided	80	10	5	5	
Communication of test result	70	10	10	10	
Clarified and discussed doubts	60	10	10	10	
Extent of use of Healt education	10	60	10	5	5
Referred to health care	50	25	15	5	5
Information and service based on culture	60	20	10	10	
Time convenience of home visit	60	10	10	10	10



[Signature]
 Subject coordinator

ATTESTED

[Signature]
 Dr. Gangadhara Somayaji K.S.
 Registrar
 Yenepoya (Deemed to be University)
 University Road, Deralakatte
 Mangalore -575 018, Karnataka

[Signature]
 HEAD
 Community Health
 Yenepoya Nursing College
 Mangalore

YENEPOYA DENTAL COLLEGE

YENEPOYA (DEEMED TO BE UNIVERSITY)

Feedback Report

From,

Head of the Department,
Department of Oral Medicine & Radiology,
Yenepoya Dental College.

To,

The Principal/Dean,
Yenepoya Dental College.

Respected Sir,

Sub: Feedback Report.

Feedback on: Feedback analysis of Out patients.

Collected from: January-March 2020 randomly selected out patients. (25 patients)

Analysis:

All the patients responded as following points:


1. 80% said they chose Yenepoya Dental College & Hospital, based on friend's referral and camp referral.
2. 64 % patients are happy with the system followed in the department.
3. 72% patients are happy with the cleanliness and sterilization in the department.
4. 72% patients agreed with the diagnosis made.
5. 56% patients happy with the dental treatment provided.
6. 92% patients agreed that service provided Excellent.

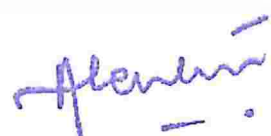
Discussion of analysis: Patients feedback analysis was discussed in the department meeting June 2020. Patients are happy with the sterilization and cleanliness in the department.

Action taken report: Head of the department congratulated staff nurse & FNO for keeping the department clean and tidy and instructed to keep the infection control protocol.

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YDC/Patient/Feedback/2020


Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Derlakatte
Mangalore-575 018, Karnataka


DEAN/PRINCIPAL
DEAN / PRINCIPAL
Yenepoya Dental College
Yenepoya Deemed to be University
University Road, Derlakatte
Mangaluru-575018

Feedback Report

From,

Head of the Department,
Department of Oral Medicine & Radiology,
Yenepoya Dental College.

To,

The Principal/Dean,
Yenepoya Dental College.

Respected Sir,

Sub: Feedback Report.

Feedback on: Feedback analysis of Out patients.

Collected from: January-December 2019 randomly selected out patients. (9 patients)

Analysis:

All the patients responded as following points:


1. They chose Yenepoya Dental College & Hospital, based on friend's referral and cost effective treatment.
2. 55 % patients are happy with the system followed in the department.
3. 66% patients are not happy with the cleanliness and sterilization in the department.
4. 55% patients agreed with the diagnosis made.
5. 77% patients happy with the dental treatment provided.
6. 66% patients agreed that service provided Excellent.

Discussion of analysis: Patients feedback analysis was discussed in the department meeting February 2020. Patients are unhappy with the sterilization and cleanliness in the department was discussed.


YENEPOYA DENTAL COLLEGE

YENEPOYA (DEEMED TO BE UNIVERSITY)

Action taken report: Head of the department instructed staff nurse & FNO to keep the department clean and tidy.


DEAN/PRINCIPAL
DEAN/ PRINCIPAL
Yenepoya Dental College
Yenepoya Deemed to be University
University Road, Deralakatte
Mangaluru-575018

ATTESTED


Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Deralakatte
Mangaluru-575018, Karnataka

YENEPOYA DENTAL COLLEGE

YENEPOYA (DEEMED TO BE UNIVERSITY)

Feedback Report

From,

Head of the Department,
Department of Oral Medicine & Radiology,
Yenepoya Dental College.

To,

The Principal/Dean,
Yenepoya Dental College.

Respected Sir,

Sub: Feedback Report.

Feedback on: Feedback analysis of Out patients.

Collected from: January-December 2018 randomly selected out patients. (66 patients)

Analysis:


All the patients responded as following points:


1. 85% said they chose Yenepoya Dental College & Hospital, based on friend's referral & camp.
2. 76% patients are happy with the system followed in the department.
3. 71% patients are happy with the service provided in Radiology section.
4. 85% patients agreed with the diagnosis made.
5. 76% patients happy with the dental treatment provided.
6. 74% patients agreed that service provided Excellent.

Discussion of analysis: Patients feedback analysis was discussed in the department meeting February 2019. It was told to the staff member to continue the good work in the department.

Action taken report: Staff member is of the opinion that One Junior staff will be posted on rotation in radiology section on weekly bases.

YDC/Patient/Feedback/2018

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Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Derlakatte
Mangalore-575 018, Karnataka


DEAN/PRINCIPAL
Yenepoya Dental College
Yenepoya Deemed to be University
University Road, Derlakatte
Mangaluru-575018

YENEPOYA DENTAL COLLEGE

YENEPOYA (DEEMED TO BE UNIVERSITY)

Feedback Report

From,

Head of the Department,
Department of Oral Medicine & Radiology,
Yenepoya Dental College.

To,

The Principal/Dean,
Yenepoya Dental College.

Respected Sir,

Sub: Feedback Report.

Feedback on: Feedback analysis of Out patients.

Collected from: January-December 2017 randomly selected out patients. (1000 patients)

Analysis:

All the patients responded as following points:

1. 70% said they chose Yenepoya Dental College & Hospital, based on friend's referral and cost effective treatment.
2. 70% patients are happy with the service provided in Radiology section.
3. 91% patients agreed that service provided Excellent.


Discussion of analysis: Patients feedback analysis was discussed in the department meeting February 2018. Feedback was discussed in the department meeting regarding the efficiency of the radiology section head of the department congratulated the staff members.

Action taken report: Staff member is of the opinion that a staff will be posted on rotation in radiology section to oversee the activity of the radiology section.

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YDC/Patient/Feedback/2017
Dr. Gangadhara Somayaji K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Derlakatte
Mangalore-575 018, Karnataka


DEAN/PRINCIPAL
DEAN/PRINCIPAL
Yenepoya Dental College
Yenepoya Deemed to be University
University Road, Derlakatte
Mangalore-575 018
Page 1

Feedback Report

From,

Head of the Department,
Department of Oral Medicine & Radiology,
Yenepoya Dental College.

To,

The Principal/Dean,
Yenepoya Dental College.

Respected Sir,

Sub: Feedback Report.

Feedback on: Feedback analysis of Out patients.

Collected from: January-December 2016 randomly selected out patients. (1000 patients)

Analysis:

All the patients responded as following points:

1. 67% said they chose Yenepoya Dental College & Hospital, based on friend's referral and cost effective treatment.
2. 50 % patients are happy with the system followed in the department.
3. 10% patients are not happy with the service provided in Radiology section.
4. 93% patients agreed that service provided Excellent.

Discussion of analysis: Patients feedback analysis was discussed in the department meeting February 2017. Feedback was discussed in the department meeting.

Action taken report: Staff member is of the opinion that One Junior staff will be posted on rotation in radiology section (IOPA, OPG & CBCT) on weekly bases.

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YDC/Patient/ Feedback/ 2016 yaji KS.
Registar
Yenepoya (Deemed to be University)
University Road, Derlakatte
Mangalore-575 018, Karnataka

DEAN/PRINCIPAL

Yenepoya Deemed to be University
University Road, Derlakatte

Mangalore-575018
Page 1

YENEPOYA DENTAL COLLEGE

Feedback Report

From,

Head of the Department,
Department of Oral Medicine & Radiology,
Yenepoya Dental College.

To,

The Principal/Dean,
Yenepoya Dental College.

Respected Sir,

Sub: Feedback Report.

Feedback on: Feedback analysis of Out patients.

Collected from: January-December 2015 randomly selected out patients. (1000 patients)

Analysis:

All the patients responded as following points:

1. They chose Yenepoya Dental College & Hospital, based on friend's referral and cost effective treatment.
2. 63 % patients said there is treatment delay in the department.
3. 59% patients are not happy with the service provided in Radiology section.
4. 77% patients happy with the dental treatment provided.
5. 91% patients agreed that service provided Excellent.

Discussion of analysis: Patients feedback analysis was discussed in the department meeting February 2016. Feedback was discussed in the department meeting.

Action taken report: Staff member is of the opinion that One Junior staff will be posted on rotation in radiology section (IOPA, OPG & CBCT) on weekly bases.

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YDC/Patient/Feedback/2015 K.S.
Registrar
Yenepoya (Deemed to be University)
University Road, Deralakatte
Mangalore-575 018, Karnataka

DEAN/PRINCIPAL
DEAN / PRINCIPAL
Yenepoya Dental College
Yenepoya Deemed to be University
University Road, Deralakatte
Mangaluru-575018